

# ENVIRONMENT

Dubai Taxi Company supports the UAE’s climate ambitions by embedding environmental responsibility into its operations, focusing on efficient resource management, emissions reduction, and the transition to more sustainable mobility through a cleaner, lower-emission fleet.

## Climate Change

### Management Approach

DTC’s approach to managing climate-related issues is guided by its Sustainability Policy and Environmental Policy, which together set the framework for reducing environmental impact, improving resource efficiency, and supporting the transition to sustainable mobility.

**Dubai Taxi Company confirms that no environmental violations occurred during the reporting period. All operations complied with applicable environmental regulations and sustainability standards. The Company further confirms that it has not paid any fines or penalties related to environmental or ecological issues during the past four fiscal years.**

### Sustainability Policy

The Sustainability Policy outlines the Company’s commitment to supporting a low-carbon economy through cleaner energy use, enhanced efficiency, and progress towards circular economy principles.

Dubai Taxi Company’s Sustainability Policy integrates Environmental, Social, and Governance principles into corporate strategy, operations, and decision-making. Executive Management retains ultimate oversight, with defined responsibilities assigned across functions to ensure effective implementation.

- The Policy:**
- Establishes measurable sustainability objectives aligned with the ESG Strategy 2024–2029
  - Commits to continuous improvement and performance monitoring
  - Covers DTC’s operations and extends to suppliers and business partners
  - Promotes stakeholder engagement and transparency
  - Requires employee training and awareness on sustainability commitments
  - Supports responsible procurement and ethical supply chain practices

### Environmental Policy

Meanwhile, the Environmental Policy provides a structured approach to managing environmental responsibilities, ensuring compliance with regulatory and voluntary commitments while driving measurable improvements in environmental performance.

Dubai Taxi Company’s Environmental Policy establishes a formal framework for managing environmental impacts across its operations and value chain. The Policy defines clear accountability for implementation, with Executive Management providing oversight and the QHSE function responsible for monitoring, reporting, and continual improvement.

- The Policy:**
- Sets defined environmental objectives and performance targets
  - Commits to continuous improvement of environmental performance
  - Ensures compliance with applicable UAE environmental legislation and national sustainability strategies
  - Applies to DTC’s own operations and extends expectations to suppliers and partners
  - Encourages stakeholder engagement on environmental matters
  - Provides environmental training and awareness to employees

Oversight of climate-related and environmental matters sits within the QHSE (Quality, Health, Safety, and Environment) function. Climate risks and performance are also reviewed at Executive level through the ESG Committee, with senior management providing governance and oversight through established corporate reporting and disclosure processes.

## Climate Strategy

DTC's climate strategy is centred on fleet decarbonisation, digital monitoring, and operational efficiency. The Company began transitioning to hybrid vehicles in 2011 and electric vehicles in 2017, establishing the foundation for its long-term decarbonisation roadmap.

To support this transition at scale, DTC has developed comprehensive EV charging guidelines, updated EV scheduling and charging management procedures, and implemented a dedicated Business Continuity Plan for electric vehicle operations. Environmental sustainability is also promoted externally through public awareness initiatives highlighting eco-friendly taxis. Digital capability underpins delivery of the climate strategy. In 2025, DTC transitioned from manual environmental tracking to a digital ESG data collection tool, consolidating data on energy use, emissions, and waste KPIs. This platform supports data-driven decision-making and prepares the Company for the planned 2026 launch of a Governance, Risk, and Compliance (GRC) system with a dedicated ESG module.

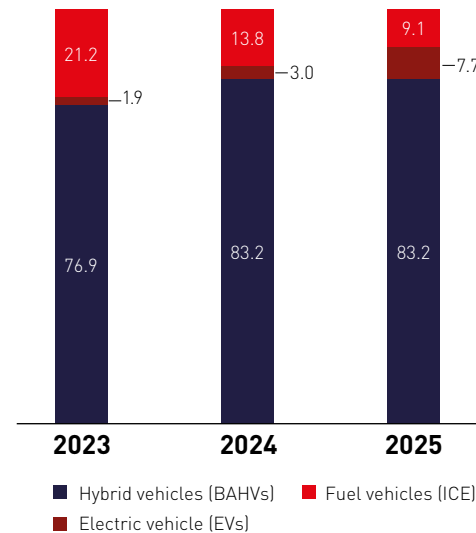
Goal: **100%** EV fleet by 2040

## Commitment to Environmental Protection

Dubai Taxi Company is committed to protecting the environment and supporting biodiversity by reducing emissions, conserving resources, and implementing sustainable mobility initiatives that help preserve Dubai's natural ecosystems.

DTC recognises the importance of biodiversity and the role that responsible operations play in safeguarding natural habitats. Environmental considerations are integrated into operational planning and decision making, with a focus on minimising ecological impact across fleet activities and facilities.

Road Fleet Distribution, %



This commitment is reflected through:

- **Emission reduction and fleet transition:** Expanding an eco-friendly and low emission vehicle fleet to reduce air pollutants and support national environmental objectives.
- **Responsible resource management:** Monitoring and managing energy use, waste generation, and resource consumption across operations.
- **Environmental risk awareness:** Considering potential environmental impacts in operational changes and infrastructure development.
- **Stakeholder engagement:** Aligning initiatives with regulatory requirements and national sustainability priorities.

## Accelerating Fleet Electrification through Partnership with DEWA

In 2025, DTC entered into a long-term strategic partnership with the Dubai Electricity and Water Authority (DEWA) under the EV Green Charger initiative. The agreement provides for the deployment of 208 ultra-fast EV charging stations across Dubai, set to expand to 354 by 2040, supporting the electrification of DTC's fleet. The infrastructure will be rolled out in 11 strategic locations, including two major charging hubs at the DTC depot near Dubai International Airport and the Company's headquarters in Muhaisnah 4.

Launched at WETEX 2025, the project features next-generation chargers of up to 360kW and represents a critical enabler of DTC's high-volume electric fleet operations.

