

# Materiality Assessment

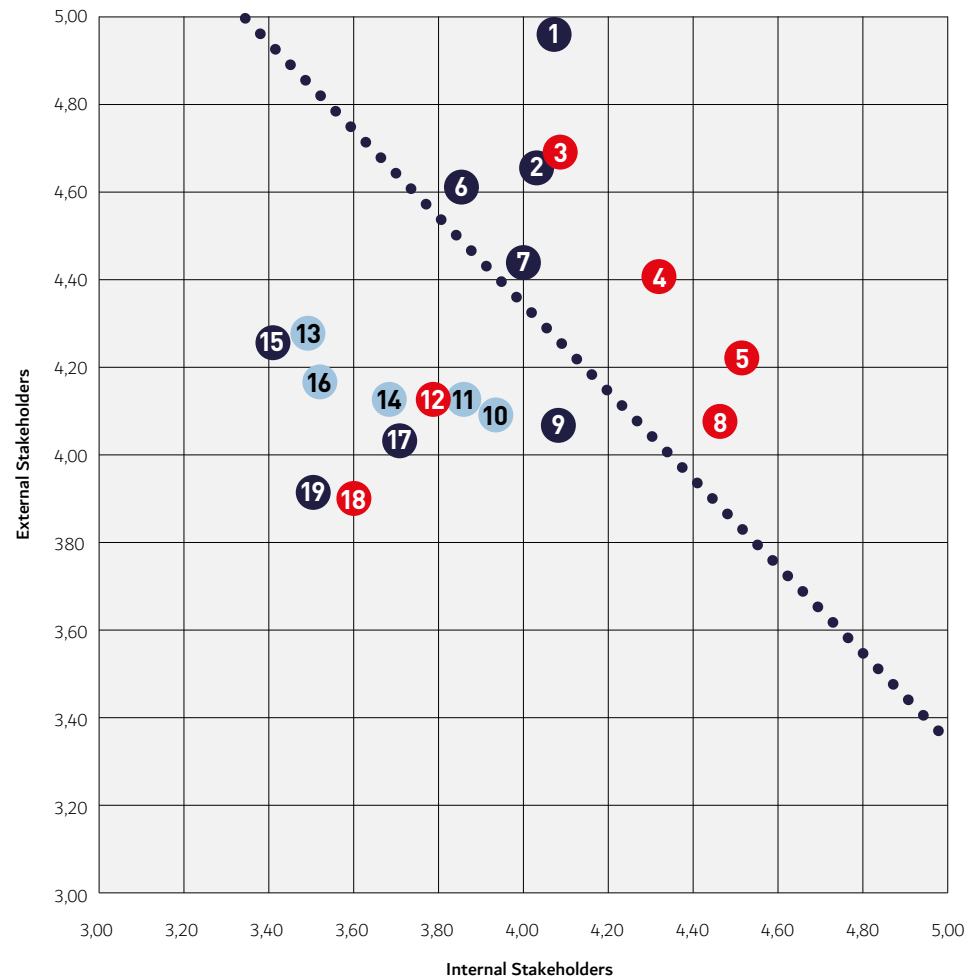
Impact materiality assessments enable DTC to identify and prioritise the sustainability issues that have the most significant impact on people, the environment, and the economy.

As part of its ESG strategy development, DTC carried out a materiality assessment in line with the impact materiality principle of the GRI Standards 2021. The assessment considered DTC's actual and potential impacts across its operations, alongside sector-specific challenges, regulatory developments, market expectations, and peer practices.

### Materiality Process

- A peer benchmarking and standards review identified **19 potential material topics** relevant to DTC's operating context.
- These topics were underpinned by **135 specific impact themes**, capturing environmental, social, and economic impacts across the value chain.
- Input was gathered from more than **60 internal and external stakeholders**, including management, employees, customers, investors, regulators, digital partners, and local communities.
- Stakeholder feedback, management interviews, and expert judgement were analysed together to assess the severity and significance of each impact.
- As a result, **eight material topics** were prioritised, with **climate change additionally elevated** based on expert judgement and internal stakeholder input, reflecting its strategic importance to long-term mobility and decarbonisation.

Materiality Matrix and Material Topics



### Environmental

10	Climate change
11	Energy and fuel efficiency
13	Water management
14	GHG emissions and air quality
16	Waste management

### Social

1	Health and safety
2	Driver development and wellbeing
6	Customer service
7	Employee development and wellbeing
9	Human rights
15	Development of local communities
17	Urban mobility
19	Diversity and inclusion

### Governance

3	Ethics and compliance
4	Cybersecurity, data privacy, and innovation
5	Corporate governance
8	Business development
12	Sustainability management
18	Supply chain management